

## **1. scope**

For all orders via our online shop the following terms and conditions apply. Our online store is exclusively for consumers.

A consumer is any natural person who enters into a transaction for purposes which can be attributed primarily neither commercial nor independent professional activity. Entrepreneur is a natural or legal person or a legal partnership, in concluding a legal transaction in their commercial or independent professional activity.

## **2. Contractor, conclusion, correction possibilities**

The purchase comes with First Baltic hardware.

By setting the products in the online shop we submit a binding offer to conclude a contract on this article. You can insert our products initially suggested to the cart at any time to correct your input before submitting your binding order by using the space provided in the ordering process and explained proofing tools. The contract is concluded by accepting by clicking the order button the offer on the basket of goods. Immediately after sending the order you will receive once a confirmation e-mail.

## **3. Contract language treaty text storage**

The for the formation of the contract languages are German and English.

We save the contract text and send you the order data and our conditions in text form. The contract document can be accessed in our customer login.

## **4. delivery**

nor shipping costs are added plus to the specified product prices. For details on the amount of shipping, consult the offers.

We only provide the transport route. Unfortunately, a self collection of the product is not possible.

## **5. Payment**

In our shop are basically the following payment methods available:

#### Payment in advance

With the advance payment, we will provide our bank details in a separate e-mail and deliver the goods after payment.

#### PayPal

In the ordering process you will be redirected to the website of the online provider PayPal. In order to pay the invoice amount through PayPal, you must be registered there or to only register legitimize with your login and confirm the payment instruction to us. After delivery of the order in the shop, we call on PayPal to initiate the payment transaction. The payment transaction is subsequently carried out by PayPal immediately automatically. You'll get more information during the ordering process.

#### bill

You pay the invoice amount upon receipt of the goods and the invoice by bank transfer to our bank account. We reserve the right to offer purchase on account only after a successful credit check.

### **6. Reservation**

The goods remain our property until full payment.

### **7. Transport damage**

If goods are delivered with obvious damages, please claim such error please immediately possible to the delivery and please take immediately contact us. The failure of a complaint or contact has for your legal rights and their enforcement, especially your warranty rights, no consequences. but they help us to make our own claims against the carrier or the transport insurance.

### **8. Warranty and Guarantees**

Unless otherwise agreed below, the statutory warranty law.

For used goods applies: if the defect occurs after one year from date of delivery, the warranty claims are excluded. Defects occurring within one year from date of delivery can be claimed within the statutory limitation period of two years from date of delivery.

The foregoing limitations and time reductions do not apply to claims due to damage caused by us, our legal representatives or agents

- for loss of life, limb or health
- in case of intentional or grossly negligent breach of duty and deceit
- for breach of contract, the fulfillment of which enables the proper execution of the contract and may rely on their compliance with the contractor (cardinal obligations)
- as part of a warranty promise, if agreed or
- the scope of the product liability law is so far opened.

For information on any applicable additional guarantees and the precise conditions each time product and special information pages in the online shop.

## **9. liability**

For claims due to damages caused by us, our legal representatives or agents, we always have unlimited liability

- for loss of life, limb or health
- in case of intentional or grossly negligent breach of duty
- For warranty promise, if agreed, or
- the scope of the product liability law is so far opened.

For breach of contractual obligations, the fulfillment of which enables the proper execution of the contract and may rely on compliance of the parties, (cardinal obligations) through slight negligence by us, our legal representatives or agents, the liability to the amount of foreseeable at the time the contract was concluded limited damage typically be expected with its creation.

Incidentally, claims for damages are excluded.

## **10. Dispute Resolution**

The European Commission is providing a platform for online dispute resolution (OS) provides that you can find here. To participate in a dispute settlement procedure before a consumer arbitration board we are not required and not ready.

Conditions created by the Trusted Shops law copywriter in cooperation with Wilde flexors Solmecke lawyers.